

PBX

Features



	Lite	Premium	Enterprise
Setup fee	CA\$0	CA\$1,250	CA\$2,500
Monthly fee	CA\$150	CA\$650	CA\$1,250
Employee User Limit	25	50	∞
Summary Report Data Storage	180 days	365 days	1100 days
Detail Report Data Storage	90 days	180 days	365 days
System Log Storage	60 days	120 days	180 days

*The above listed prices, limits, and storage capacities apply to the entire Phonexa platform, regardless of which components used.

Outgoing Call Price (per minute)	CA\$0.025 - CA\$0.065	CA\$0.025 - CA\$0.065	CA\$0.025 - CA\$0.065
Incoming Call Price Local (per minute)	CA\$0.0065	CA\$0.0065	CA\$0.0065
Incoming Call Price Toll Free (per minute)	CA\$0.02	CA\$0.02	CA\$0.02

	Lite	Premium	Enterprise
Phone Number Management Fee: 800 TOLL FREE	CA\$3.50	CA\$3.50	CA\$3.50
Phone Number Management Fee: NON-800 TOLL FREE	CA\$2.00	CA\$2.00	CA\$2.00
Phone Number Management Fee: Local	CA\$2.00	CA\$2.00	CA\$2.00
Voicemail (per minute)	CA\$0.0025	CA\$0.0025	CA\$0.0025
Internal Phonexa Calls	CA\$0.00	CA\$0.00	CA\$0.00
Operator seat	CA\$6.50	CA\$6.50	CA\$6.50
Phone No. Porting Fee (In/Out)	CA\$15.00	CA\$15.00	CA\$15.00
IVR	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT
Call Queue	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT
Conference Room	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT	10 FREE + CA\$15.00 per UNIT
SIP Trunks	1 FREE + CA\$6.50 per UNIT	1 FREE + CA\$6.50 per UNIT	1 FREE + CA\$6.50 per UNIT
Realtime Call Monitoring	✓	✓	✓

	Lite	Premium	Enterprise
FM/FM	✓	✓	✓
Listen/Whisper/Spy	✓	✓	✓
Operator Online Status	✓	✓	✓
SoftPhone	✓	✓	✓
Deny List	✓	✓	✓
Website Unsubscribe Management	✗	✓	✓

Systemwide addons	Lite	Premium	Enterprise
Domain Public Labeling	✓	✓	✓
Mobile App	✓	✓	✓
Access Management	✓	✓	✓
Dashboard Customization	✓	✓	✓
Control Panel Themes	✓	✓	✓
Advanced Security Settings	✓	✓	✓
Account Notes	✓	✓	✓
Email Notifications	✓	✓	✓
Forms & Banners	✓	✓	✓
Note Groups	✗	✓	✓
API Access to Reports	✗	✓	✓
Export	✗	✓	✓

Systemwide addons	Lite	Premium	Enterprise
Website Pages	×	✓	✓
Team Widget	×	✓	✓
Contact Us	×	✓	✓
Image Storage	×	500 MB	10 GB
Scheduled Reports	×	50	100
Legal Documents Management	×	×	✓
Watchmail	×	×	✓
Feed CMS	×	×	✓
Multiple Users Account	×	×	✓
Alternative Domains	×	×	✓
Domain White Labeling	×	CA\$200.00 / month	✓

Component addons	Lite	Premium	Enterprise
Call Recording	CA\$0.0025 / Per Minute	CA\$0.0025 / Per Minute	CA\$0.0025 / Per Minute
Speech to Text	CA\$0.05 / Per Minute	CA\$0.05 / Per Minute	CA\$0.05 / Per Minute
Keyword Search	Included in the Speech to Text price	Included in the Speech to Text price	Included in the Speech to Text price
Numerical Data Redaction	CA\$0.15 / Per Minute	CA\$0.15 / Per Minute	CA\$0.15 / Per Minute
Pixel Tracking	CA\$0.00065 / Per Pixel	CA\$0.00065 / Per Pixel	CA\$0.00065 / Per Pixel
Third-Party Database Lookup	CA\$0.00065 / Per Lookup	CA\$0.00065 / Per Lookup	CA\$0.00065 / Per Lookup
Trusted Caller ID	CA\$25.00 / Per Unit	CA\$25.00 / Per Unit	CA\$25.00 / Per Unit
Voice Recognition	CA\$0.065 / Per Data Unit	CA\$0.065 / Per Data Unit	CA\$0.065 / Per Data Unit
Tracking: Google Sheets	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit
Tracking: Ping Url	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit
Tracking: Send Slack Message	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit

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Tracking: SMTP with Custom Connection	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit
Tracking: SMTP ESP	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit
Tracking: Twilio	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit	CA\$0.00065 / Per Unit
International calls	CA\$0.065 / Per Minuter	CA\$0.065 / Per Minuter	CA\$0.065 / Per Minuter